



<https://www.internsschool.online/job/alinta-gas-paid-internship-summer-opportunities-for-recent-graduates/>

Alinta Gas Paid Internship Summer Opportunities For Recent Graduates

Description

Are you a passionate individual with a knack for providing exceptional customer service? Alinta Gas is looking for a Customer Service Representative to join our team. In this role, you will be responsible for ensuring our customers have a seamless experience with our gas services. You will handle inquiries, resolve issues, and assist with account management, all while maintaining a strong commitment to customer satisfaction.

Responsibilities

- Provide excellent customer service by addressing customer inquiries, concerns, and requests via phone, email, or chat.
- Handle billing inquiries, payment processing, and account management tasks.
- Resolve customer complaints and concerns effectively and in a timely manner.
- Educate customers on Alinta Gas products and services.
- Collaborate with other departments to resolve complex issues and escalate when necessary.
- Maintain accurate and up-to-date customer records and documentation.
- Stay informed about industry trends, policies, and regulations to provide accurate information to customers.
- Meet and exceed customer satisfaction and performance metrics.

Qualifications

- High school diploma or equivalent; a college degree is a plus.
- Previous experience in a customer service role is preferred.
- Excellent communication skills, both written and verbal.
- Strong problem-solving abilities and attention to detail.
- Proficient computer skills, including the use of customer service software and Microsoft Office.
- Ability to work well in a team and adapt to a fast-paced environment.
- Customer-focused attitude with a commitment to delivering outstanding service.

Experience

- Prior experience in a customer service role is an advantage.
- Knowledge of the utility or energy industry is a plus.

Skills

- Exceptional customer service and interpersonal skills.
- Strong communication and active listening skills.
- Proficiency in using customer service software and office applications.
- Ability to handle challenging customer interactions with empathy and

Hiring organization

Alinta Gas

Employment Type

Intern

Duration of employment

6 months

Industry

Energy

Job Location

Perth, Western Australia, 6000,
Perth, Western Australia

Working Hours

8

Base Salary

10

Date posted

June 3, 2025

Valid through

02.10.2025

professionalism.

- Time management and multitasking abilities.
- Problem-solving and conflict resolution skills.

Job Benefits

- Competitive salary and performance-based incentives.
- Comprehensive health, dental, and vision insurance.
- 401(k) retirement plan with company matching.
- Paid time off and holidays.
- Ongoing training and career development opportunities.
- A supportive and inclusive work environment.
- Employee discounts and wellness programs.

Contacts

If you are ready to join Alinta Gas and be a part of our dedicated customer service team, please submit your resume and cover letter through our online application portal on our official website. For any inquiries or assistance, please contact our HR department at customer.service@alintaenergy.com.au

Alinta Gas is an equal opportunity employer committed to diversity and inclusion. We encourage all qualified individuals to apply, regardless of race, gender, religion, sexual orientation, or disability status.